

2016 Annual Report

RELIABLE CHANGE HOPEFUL FUTURE



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Devereux Community Based Care of Okeechobee & the Treasure Coast is the Lead Agency for child-welfare services in Indian River, Martin, Okeechobee and St. Lucie counties, responsible for a system of care that includes programs and services delivered by a network of more than 20 local child-welfare and mental health providers.

We are responsible for the permanency, safety and well-being of every known abused, neglected and abandoned child in the four-county area. We meet this duty through a carefully designed array of services—a continuum that follows our children and their families from the time they enter the system until they are returned home or placed with a new “forever” family.

Our mission is to enhance the safety, permanency and well-being for all children in Okeechobee and the Treasure Coast through a community network of family support services





Carol DeLoach

Dear Friends,

Another amazing year is drawing to a close. On November 1, we celebrated our third birthday as the lead agency for child welfare in Okeechobee and the Treasure Coast. We are still in our infancy yet have achieved successes usually only seen by more established Lead Agencies. Highlights include: 199 of our children were adopted, caseloads are funded at 13:1, and 300 fewer children under supervision. There are 20 fewer young children in group care due to an increase in foster homes, and we have reduced the number of children in out of home placements by more than 70.

Our financial health has also improved. We ended the 2015 fiscal year with a balanced budget and are on

track to do so again. We credit these successes to partnerships with the Department of Children and Families, the Guardian Ad Litem program, Children's Legal Services, the Southeast Florida Behavioral Health Network, and the dedication of our employees, our contracted and community agencies, and our foster parents. There is much more to be done. We look forward to 2017 and the opportunities it will bring for expanded partnerships and increased services to the children and families of our community.

Chief Executive Officer

Carol DeLoach

The Albert Wilson Foundation

was established during the summer of 2016 to help meet the needs of local children in foster care. Its founder and namesake, Albert Wilson, is a starting wide receiver for the Kansas City Chiefs and Port St. Lucie High School graduate.

He is also a former foster child who now spends his time advocating for youth in care.

To raise awareness for the foundation, Wilson partnered with Devereux CBC to host what he hopes will become an annual youth football camp in Fort Pierce. The football camp was free to community children and drew more than 150 children to the three-day event.



It's an opportunity to have a positive impact in the lives of youth and also make a difference in my community

— Albert Wilson

2016 Achievements

Case management

- Reduced number of open cases by 11%
- Maintained case manager retention below state average
- Reduced children in licensed Out of Home care by 16%

Foster Care & Adoptions

- Increased foster homes by 21%
- Implemented Rapid Family Engagement Program to move families faster through the dependency system
- Exceeded annual adoption goal by 40%
- Established post-adoption support program
- Raised graduation rate of high-school seniors by 30%

Programs & Clinical Services

- Implemented new psychotropic medication training and procedures to ensure safe administration of medicine
- Expanded use of Nurse Care Coordinator

Administration & Community Outreach

- Expanded training opportunities for child-welfare staff, including specialty tracks and in-service trainings on domestic violence, educational advocacy, cultural competence and infant mental health
- Created Quality Assurance subcommittee on board of directors for a more in-depth review of monthly performance measures
- Completed 19 Permanency Roundtables to help move children with above-average lengths of stay faster through the system and to permanency
- Took a leadership role in the fight against human trafficking
- Successfully completed rollout of Devereux for Sanctuary public relations campaign and help raised awareness for the Sanctuary4Kids community initiative
- Worked with local Legislators and state partners to secure additional funding to local system of care



Dear Friends,

Welcome to 2017 and to a new year in child-welfare excellence. This will be my last year on the Devereux CBC Board of Directors since I am retiring as Executive Director of Devereux Florida. I will stay on the CBC Board for the balance of the coming year but a new person will be named for 2018.

I am proud of the work Devereux CBC has done these past three years, stabilizing a system that began with a \$1 million deficit, decreasing case manager caseloads, expanding services and increasing the number of adoptive and foster homes. This has all occurred while the Florida child-welfare system has experienced rocketing demands on services. More than half of our sister CBC's in Florida are in the red financially and requesting help from the state. We are fortunate that the changes we instituted have kept us in the black.

None of this change would be possible without the tireless dedication of staff. Vision and passion come from the top down, and I would be remiss if I did not also recognize CEO Carol Deloach or congratulate her for receiving the Jim Strayer Leadership Award this year. The award is given annually by the Florida Coalition for Children to a leader in child welfare who demonstrates commitment to excellence and a love and compassion for troubled children and adults.

This annual report is a good reference for the work Carol, our Board of Directors and staff have accomplished together. Most importantly, it should serve as constant reminder of the important work still to be done.

President, Devereux CBC Board of Directors

Steven Murphy

Board of Directors

CHAIRMAN OF THE BOARD

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*Executive Director—
Devereux Florida*

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Chief Financial Officer—
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Retired

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*Human Resources
Director—Devereux
Foundation*

Lisa Kroger
*Regional Administrator
Devereux Florida*

Leslie Spurlock
*Roundtable of
Indian River County*

Leah Yaw
*Senior Vice President
for External Affairs
Devereux Foundation*

Stephen Yerdon
*Executive Director—
Devereux
Massachusetts*

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Chief Executive Officer

Cheri Sheffer
Chief Operating Officer

Kelly Messer
*Chief Financial Officer
Devereux Florida*

Denise Waninger
*Martin County Director/
Licensing Director*

Lorene Egan
St. Lucie County Director

Leadership

Rusty Kline
*Director of Quality &
Data Management*

Andi Poli
*Director of Contract
Management*

Nicola Smith
*Director of Organizational
Development & Learning*

Josie Kirchner
*Director of Clinical
Services*

Christina Kaiser
*Director of Community
Relations*

Phil Putnam
*Legal Advisor
Devereux Florida*

Our community's adoption success story

Nearly 200 local children were adopted last year—a 65 percent increase over expectations and one of many improvements to the safety, permanency and well-being of children served by the Devereux Community Based Care child welfare system in 2016.

This year's adoption goal was 123. It was exceeded it by 49 children for a total of 172 local adoptions. And that number grows to 199 when the number of children whose adoptions were finalized in other parts of the state are considered.

The increase is due in large part to the talent and dedication of the local Children's Home Society, with whom Devereux CBC contracts for adoption services.

Other reasons for the increase include procedural changes made a year ago that streamlined the adoption process and a renewed focus on inter-agency cooperation among the various parts of the dependency system.

We have very good, very talented people working throughout the system to make this child-welfare experience as safe, as efficient and as least traumatic for children & families as possible - Carol Deboach



2016 Expenses

This table and the pie chart on the next spread of pages represent income and expenses for FY16, which ran from July 2015 through June 2016.

INCOME

DCF **\$28,019,667**

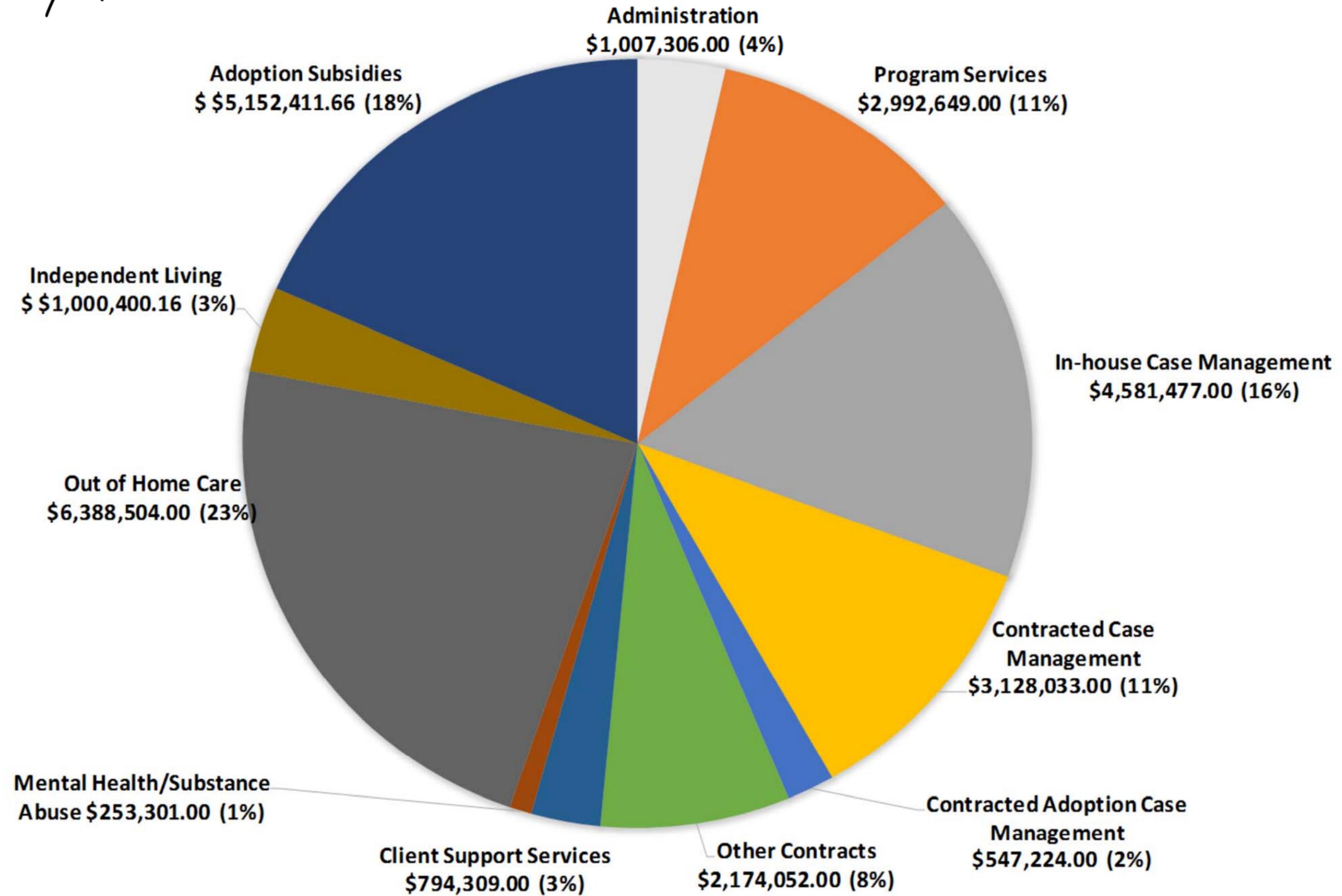
EXPENSES

Administration	\$1,007,306
Program Services	\$2,992,649
In-house Case Management	\$4,581,477
Contracted Case Management	\$3,128,033
Adoptions	\$547,224
Other Contracted Services	\$2,174,052
Client Support	\$794,309
Mental Health & Substance Abuse	\$253,301
Out of Home Care	\$6,388,504
Independent Living	\$1,000,400
Adoption Subsidies	\$5,152,412
TOTAL EXPENSES	\$28,019,667

You would not be able to manage millions of dollars well when you are not managing thousands of dollars well — Manuel Corazzari



2016 Expenses



Programs & Innovations

Caregiver Support

This program offers financial support to the caregivers of children who have been removed from their homes.

Family Group Conferencing

This is a family-centered practice that empowers families, through their identified strengths and community support, to facilitate decision-making and planning for the safety, care and protection of their children.

Permanency Roundtable

The roundtable process was developed to increase permanency among youth in foster care through reunification, adoption or permanent guardianship. It is a structured meeting intended to establish permanent connections for youth by involving a team of experts who brainstorm current barriers to permanency and develop a specific action plan to achieve it.

Quality Parenting Initiative

This statewide initiative develops new practices to ensure children receive effective, loving parenting while in foster care and that caregivers develop techniques they can use to work with biological parents.

Extended Foster Care

This program, managed locally through the Road to Success program, allows youth to remain in foster care beyond age 18. You may choose to enter extended care, decline care but opt for educational services or leave care, entirely.

Foster Parent Mentor

Through this program, veteran foster parents serve as support coaches to newer caregivers and work with staff to ensure all foster parents receive the help and resources needed to provide the highest level of care to children.

Intensive In-Home Intervention

These services provide immediate safety management services to prevent out-of-home placement. The program serves families who are at imminent risk of having their children removed; intensive services are provided during 4-5 home visits per week to keep the family together.

Post Adoption Support

These services are designed to provide long-term and crisis stabilization services to families who have adopted children from foster care and who are experiencing challenges.

A year of Sanctuary

Devereux Community Based Care directed its 2016 outreach efforts in support of Sanctuary4Kids, a local grassroots movement to create a “safe place” for children awaiting placement into foster care. It will accommodate up to six children at a time.

The movement was a community initiative driven by Guardians for New Futures, a nonprofit organization whose mission is to meet the unfunded needs of children in foster care.

Sanctuary4Kids will offer a child-friendly, home environment where children who have been removed from home can take a nap, do their homework or have a hot meal – a comfortable alternative to awaiting placement in a child-welfare professional’s car or office.

The project, an example of community-based care at its finest, received its certificate of occupancy the week before Christmas and is expected to open in the New Year.

She arrived at midnight, only a week old. She had spent the past six hours in an office cubicle while calls were being made to find her a foster home

- Mark Young, Foster Parent



Thank You

Devereux CBC gratefully acknowledges the generous supporters who made a contribution between July 1, 2015 and June 30, 2016.



\$10,000-\$5,000

Foster a Dream Foundation

Hoskins, Turco, Lloyd & Lloyd

Stephen & Debbie Yerdon

Berry Fresh Cafe

In kind—

St. Andrews Episcopal Academy

\$4,999-\$1,000

Florida Community Bank

Place of Hope

Robert Dunne

Albert Wilson

\$4,999-\$2,500

Treasure Coast Builders Association

\$999-\$500

Trinity Freewill Baptist Ladies' Circle

4Kids of the Treasure Coast

Less than \$100

In kind—

Lil' Feet

Riverside Billiards

Fox, Wackeen & Dungy

Old Navy,— Tradition Location

Amazon Smiles

\$9,999-\$5,000

Spare Makers Bowling Team

Tropicana

William Falk

Audrey Harris

Ashley Minton Law

HOSA of Port St. Lucie Centennial High School

In kind—

Steven Murphy

In kind—

Devereux Florida

Tami Karol Insurance

\$2,499-\$1,000

\$20,000-\$10,000

United Way of St. Lucie County

St. Andrews Episcopal Church

Children's Services Council of St. Lucie County

Guardians for New Futures

Hair Cuttery

The Lakes of Tradition

The Imagine School

Martin Health System

Pursuit Boats

La Buona Vita

St. Andrew Lutheran Church

Thank You



Sinfonia Health

JROTC—Port St. Lucie High School

Old Navy— Tradition Location

Retired Educators of St. Lucie County

Solei Salon

Olive Garden—Tradition Location

Port St. Lucie Presbyterian Church

Sungrove Montessori

In kind—

Less than \$1,000

Clark Advanced Learning Center

Fort Pierce Central High School Honor Society

Harbor Insurance Agency

Carol Saake

Heather Askin

St. Paul Women's Ministry Society

One Simple Wish

Andrea Farrell-Anicito

Sheila Pina

Our Providers

4Kids of South Florida

ADAP Counseling Services

Breakthrough Recovery Center

Brighter Futures Inc.

Camelot Community Care

CASTLE

Changing Tree Wellness Center

Children's Home Society of Florida

Counseling and Recovery Center

Father Flanagan's Boys Town

Hibiscus Children's Center

LabCorp

Mental Health Association of Indian River County

Mount Bethel Human Services

New Horizons of the Treasure Coast

Place of Hope

Real Life Children's Ranch

Substance Awareness Center of Indian River County

Suncoast Mental Health Center

Translations USA

Treasure Coast Counseling Center

Tykes & Teens

Vision Quest

Devereux Community Based Care
of Okeechobee and the Treasure Coast

Devereux Community Based Care is united in its vision to eliminate abuse, neglect and abandonment in Okeechobee and the Treasure Coast so that all children grow to their full potential.

It is the policy of Devereux CBC to practice non-discrimination in services. All activities—with regard to referrals, admissions, placement of individuals and provision of services — shall be conducted without regard to race, color, religious creed, ancestry, national origin, sex and sexual preference.

For more information about our system of care, please call (772) 873-7800 or visit www.devereuxcbc.org or www.dcbckids.org