



1860 SW Fountainview Blvd. • Port St. Lucie, FL 34986
www.ckkids.net

Dear RTS Client,

We know that you have questions about COVID-19 and its impact on the system of care, especially the children and families served by it. We want to assure you that Communities Connected for Kids is fully operational, even as we adapt our work to accommodate CDC recommendations of social distancing.

COVID-19 presents to us a rapidly changing environment, bringing us new information by the hour. We are continuing to work closely with the Department of Children and Families so that we may provide consistent guidance to all areas of our operations, and will provide updates as information becomes available. To date, we have:

- Received permission to conduct case-manager home visits by video conferencing
- Instructed CCKids staff to work remotely to the extent possible
- Advised staff and visitors to our offices to maintain a 6-foot distance from one another
- Planned staffing contingencies in the event of illness
- Set up an information line for daily updates about COVID-19, and how it impacts our system

To access the information line, call 1-866-322-3535. Please note that this is an unmanned line. If you have questions, please call your Road to Success mentor, who can also discuss with you the latest information regarding EFC and PESS requirements as they relate to COVID-19. You may also call our main number at 772-873-7800 and talk to Katherine, who can connect you to additional staff members.

You, too, can help keep our system of care safe and running smoothly. Please continue to practice good hygiene and social distancing. At this point, that means hand washing with soap and water for at least 20 seconds, maintaining a six-foot distance and avoiding groups of 10 or more individuals.

If we work together, and with vigilance, I am confident we will weather this unusual storm with good health and come out of it stronger than ever.

Sincerely,

A handwritten signature in black ink that reads "Carol DeLoach".

Carol DeLoach
Chief Executive Officer
Communities Connected for Kids

Our mission is to enhance the safety, permanency and well-being for all children in Okeechobee & the Treasure Coast through a community network of family support services. Our vision is to eliminate child abuse, neglect and abandonment in Okeechobee & the Treasure Coast so all children grow to their full potential.