



Series: 100: Case Management
Policy Name: Acceptance of Eligible Children and Families for Case Management
Policy Number: 102
Regulations: F.S Chapter 39; F.A.C. 65-C; DCF CFOP 170-1 & 170-5
Origination Date: 11/01/2013 **Revision Date:** 07/01/2018
Policy: It is the policy of Communities Connected for Kids to ensure ease of access for case management services within Communities Connected for Kids

Procedure:

1. Communities Connected for Kids case management subcontracted agencies will accept referrals for case management from DCF at the Case Transfer staffing.
2. At the time of referral for case management, the case management agency will review the case transfer process requirements with DCF and identify information that is required before staffing the case.
3. At the time of referral, the Child Protective Investigator may have already made decisions regarding acute medical or behavioral health needs, the need for present or impending safety plans, and the immediacy of the response needed.
4. All children and families accepted by Communities Connected for Kids at the Case Transfer staffing will receive any/all of the following services, based on their individual needs:
 - a) A full and coordinated assessment of strengths and needs;
 - b) Case management, care coordination, and monitoring of services and safety plans;
 - c) An individualized case plan and access to a full array of services within the provider network and/or the community.

Service Area and Eligible Population for Case Management

1. Communities Connected for Kids will deliver services within Circuit 19 to eligible clients until the children are safe, case plan goals are met, supervision is no longer necessary, or when the dependency court transfers or closes the case.
2. Eligible clients for case management services are all children and families referred by protective investigations, or for whom the court has jurisdiction and where the children have been determined to be unsafe and are in need of child protection and permanency services.
3. Target groups include but are not limited to:



- a) Children who are unsafe and in need of safety and permanency services as a result of abuse, neglect, and abandonment as defined in chapter 39, F.S.
- b) Foster families and other substitute caregivers as defined in chapter 409, F.S. and chapter 65C-13, F.A.C.
- c) Adoptive families as defined in chapters 63, F.S. and chapter 65C-16, F.A.C.
- d) Persons covered by out-of-town inquiry, out of county service supervision by the provider or Interstate Compact pursuant to chapter 409, F.S.
- e) Special condition cases referred from the department or contracted law enforcement agencies providing child protection investigations.

4. .

Approved: Carol Deloach
Carol Deloach, CEO 7-1-18